

Casino Dealer

- 2 years' experience in Blackjack, Roulette and Three Card Poker or Ultimate Texas Hold'em in a land-based casino, or 1-year shipboard casino experience dealing the same games
- A positive attitude and strong interpersonal skills
- Ability to understand and communicate effectively in English

Casino Supervisor

- Assist in managing the casino team and daily operations
- Ensure compliance with all gaming regulations and company policies
- Provide genuine and outstanding customer service
- Support revenue growth through effective supervision

- Minimum 1 year of table supervising experience
- Previous shipboard experience
- Extensive dealing experience with Blackjack, American Roulette, Ultimate Texas Hold'em or Three Card Poker, and Dice
- Excellent communication and interpersonal skills
- Problem-solving abilities and attention to

Assistant Casino Manager

- Support the Casino Manager in leading and managing the casino team
- Ensure compliance with all gaming regulations and company policies
- Provide genuine and outstanding customer service
- Drive revenue growth by following the Casino Manager's lead

- Minimum 1 year of experience in casino operations
- Previous shipboard experience
- Strong knowledge of table operations
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced, dynamic environment

Casino Manager

- Demonstrate exceptional leadership and team management skills
- Ensure compliance with all gaming regulations and company policies
- Provide genuine and outstanding customer service
- Drive revenue growth through forward-thinking strategies

- Minimum 2 years of experience in casino management
- Previous shipboard experience
- Strong knowledge of slots, tables and cage operations
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced, dynamic environment

Assistant Casino Host

- Upsell, assist, and operate Casino tournaments, special events, and promotions
- Promote Club Royale Rewards Program to attract new players
- Be the point of contact for guests, addressing their concerns, inquiries, and requests

- Minimum 2 years of experience in sales or front-line guest service
- Previous land or onboard casino experience
- Strong communication and negotiation skills
- Proficiency in MS Office tools, database, and player tracking systems

Casino Cashier

- Handle cash transactions efficiently and accurately
- Assist in managing daily financial operations
- Adhere to all Casino and company regulations

- 1-year Casino Cashier experience, preferably shipboard experience
- Proficiency in Microsoft Excel and strong overall computer skills
- Outstanding customer service skills
- Sharp eye for detail and good at problem-solving

Slot Technician

- Repair and maintain slot and arcade machines for optimal performance
- Assist in overseeing daily technical operations
- Adhere to all Casino and company regulations

- 1-year experience as a slot technician, preferably shipboard experience
- Strong knowledge of slot machine technology and troubleshooting
- Outstanding customer service skills
- Ability to work in a fast-paced, dynamic environment

Cash Desk Manager

- One to two years supervisory cash handling experience in a customer contact position within the casino, hotel, banking, or related industry.
- Proven customer service skills to interact appropriately with guests in a considerate, professional and positive manner by showing concern and listening actively.
- Ability to communicate tactfully with guests, department heads and shipboard employees to resolve problems and negotiate resolutions.
- Ability to count chips and paper currency quickly and accurately.
- Ability to operate coin counters, chip mechanism, 10 key adding machine and related equipment.
- Ability to perform basic math functions with regard to counting chips, cash, coins, and preparing reconciliation reports.
- Ability to learn and utilize knowledge of policies and practices involved in the human resources function.
- Ability to supervise an international team of cashiers in a positive and productive manner by motivating, developing and managing employees as they work.
- Ability to utilize and administer the disciplinary action process through coaching and counseling to improve performance or recommend termination of employment.
- Thorough working knowledge of computers, internet access, and the ability to navigate within a variety software packages such as Excel, and Word.
- Completion of high school or basic education equivalency preferred.
- "Recognize and possess the ability to count coins and paper currency in US Dollars quickly and accurately".

Slot Manager

- Previous supervisory experience of slot technicians in a casino environment preferred.
- Formal training in the repair and troubleshooting of a variety of electrical, mechanical and/or electronic equipment.
- Previous slot technician work experience in live casinos preferred.
- Proven ability to read safety rules, instructions in the use and maintenance of tools and equipment, and methods and procedures in mechanical drawings.
- Proven customer service skills to interact appropriately with guests in a considerate, professional and positive manner by showing concern and listening actively.
- Ability to communicate tactfully with guests, department heads and shipboard employees to resolve problems and negotiate resolutions. Ability to stand for an extended period of time.
- Ability to count paper and coin currency quickly and accurately.
- Ability to perform basic math functions with regard to monetary units and compute slot machine percentages.
- Ability to learn and utilize knowledge of policies and practices involved in the human resources function. Ability to supervise an international team of Slot Technicians in a positive and productive manner by motivating, developing and managing employees as they work. Ability to utilize and administer the disciplinary action process through coaching and counseling to improve performance or recommend termination of employment.
- Working knowledge of computers, internet access, and the ability to navigate within a variety software packages such as Excel, and Word.
- Completion of high school or basic education equivalency preferred.

Slot Attendant

- Formal training in the repair and troubleshooting of a variety of electrical, mechanical and/or electronic equipment preferred but not required.
- Previous Slot Attendant work experience in live casinos preferred.
- Proven ability to read safety rules, instructions in the use and maintenance of tools and equipment and methods and procedures in mechanical drawings.
- Proven customer service skills to interact appropriately with guest in a considerate, professional and positive manner by showing concern and listening actively.
- Ability to communicate tactfully with guests, department heads and shipboard employees to resolve problems and negotiate resolutions.
- Ability to stand for an extended period of time.
- Ability to count paper and coin currency quickly and accurately.
- Ability to perform basic math functions with regard to monetary units and compute slot machine percentages.
- Completion of high school or basic education equivalency preferred.

Casino Host

- Minimum of two (2) years sales and/or front-line guest service experience is required. Previous Marketing, Customer Service and/or Casino experience preferred.
- Minimum of 6 months as either CAHA, Acting CAHT or both.
- High level of professional literacy and conduct is required.
- Basic to Intermediate skills and knowledge in typing and computer software skills (Microsoft Office Products, Mac OS) is required.